Hello.

(Let’s get to know each other.)
Your Phone Features

- Earpiece
- Main Screen
- OK Key
- Camera Key
- Talk Key
- Keypad
- End/Power Key
- Back Key
- Navigation Key
- Softkeys
- Speaker Key
- Microphone
More help
For additional phone support please visit:
virginmobileusa.com/phone-manuals-guides
Get Your Phone Ready

Set Up Your Phone
You must first install and charge the battery to begin setting up your phone.

1. Install the battery.
   - Hook your fingernail into the slot at the bottom of the battery compartment cover, and lift the cover off gently (1).
   - Insert the battery, contacts end first, and gently press into place (2).
   - Replace the cover, making sure all tabs have seated and there are no gaps (3).

2. Charge your battery.
   - Plug the phone charger into an electrical outlet.
   - Plug the other end of the phone charger into the charger/accessory jack on the left side of your phone (4).

3. Press (End/Power Key) to turn the phone on.
**Turn Your Phone On**
- Press 📞.

**Turn Your Phone Off**
- Press and hold 📞 for two seconds until you see the powering-down animation on the display screen.
Calling

Make a Call
1. Enter a phone number from standby mode. (If you make a mistake while dialing, press [BACK] to erase the numbers.)
2. Press [ ].

Answer a Call
- When your phone rings or vibrates, answer the call by pressing [ ].

Reject an Incoming Call
- Press [ ] to send the call to your voicemail inbox.

End a Call
- Press [ ].
Contacts

Add a Contact
1. From standby mode, press CONTACTS (right softkey) > Add New... > New Contact.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number and press OK.
4. Highlight a number type for the entry (Mobile, Home, Work, Pager, Fax, or Other) and press OK.
5. Press DONE (left softkey).

Edit Contacts
1. From standby mode, press CONTACTS (right softkey).
2. Highlight the entry you want to edit and press OPTIONS (right softkey) > Edit Contact.
3. Highlight the information you want to edit and add or edit the information.
4. Press DONE (left softkey) when you’re finished.

Delete a Contacts Entry
1. From standby mode, press CONTACTS (right softkey).
2. Highlight an entry you want to delete and press OPTIONS (right softkey) > Delete Contact.
3. Press DELETE (left softkey).
**Messaging**

**Send a Text Message (SMS)**

1. From standby mode, press **MESSAGING** (left softkey) > **Send Message**.

2. Select a recipient form the list or from the following options:
   - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
   - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients.
   - **NEW ADDRESS** (right softkey) to enter a recipient’s phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.

3. Use your keypad to enter a message or press **OPTIONS** (right softkey) to select additional options.

4. Press **SEND** (left softkey).

**Send a Multimedia Message (MMS)**

1. Follow steps 1-3 of “Send a Text Message (SMS).”

2. Select **<Add Attachment>** and select **Picture** or **Voice**.
   - If you select Picture, select **Take New Picture**; or select **My Photos**, select files to attach, and then press **NEXT** (left softkey).
   - If you select **Voice**, select **Record New Audio**; or select **Recorded Data** and select files to attach, and then press **NEXT** (left softkey).

3. Review your message and press **SEND** (left softkey).
Voicemail

Set Up Voicemail

1. Press and hold 1.
   - or -
   Press MESSAGING (left softkey) > Voicemail > Call Voicemail.

2. Follow the voice prompts to create your password and record your name and greeting.

It is strongly recommended that you set a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Voicemail Messages

From your wireless phone

- Press and hold 1.
  - or -
  Press MESSAGING (left softkey) > Voicemail > Call Voicemail.

From any other phone

1. Dial your wireless phone number.
2. When your voicemail answers, press the asterisk key (*).
3. Enter your password.
Downloads

You have access to a dynamic variety of downloadable content, such as games, ringtones, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Access the Download Menus

1. Press > Downloads.
2. Scroll through the available items and highlight the one you want.
3. Press to select an item or option.
Support

For additional phone support:
Please visit the payLo Phone Support Webpage at:
http://www.virginmobileusa.com/phone-manuals-guides